

Terms & Conditions



UMFULA

Please ensure to bring the following with when booking chalets:

- Please bring along your own Bathroom and Pool Towels
- Extra Blankets if required (only one per bed is provided)

We do NOT allow the following:

- All music to be off at 22h00.
- No music from parked cars anywhere on the resort. – (the resort is there for all guest's relaxation) No speakers larger than 30x30cm will be allowed.
- Fireworks – Strictly prohibited
- Swearing, Abusive behaviour and excessive drinking will not be allowed
- NO pets
- The Speed limit on the resort is 20km per hour. Please do not speed on our premises.
- Own Liquor will be allowed in the privacy of your unit / caravan or tent BUT NOT around the pool area or when booking the venue.
- NO FIRES are allowed anywhere else but in the fireplaces provided.

Please take note of the following:

- There is a Flat screen TV in the Sports Bar with DSTV
- All our equipment is used at own risk and the Resort will not accept liability for theft, damages or injury to any person
- A 50% deposit must be paid and faxed to us within 24 hours after your booking is made.
- The outstanding balance of your booking must be paid 14 days in advance – before arrival.
- Check in times is at any time from 14:00 until 18:00 when gate closes – Late arrivals must be arranged.
- Check out time is at 10:00 the latest
- A breakage and key deposit of R200-00 is payable separately and is payable with booking for chalets.
- We do allow day visitors between 08:00 – 18:00 daily.
- These visitors will be charged at R60-00p.p – children under 6 years no charge.
- Guests that book – may bring their boats (one boat per stand or chalet).
- Boats are used at own risk – please take responsibility for your own boat.
- R300-00 fee to launch boat/Jetski
- Please DO NOT FEED the monkeys or tease them – they can get very aggressive.
- You are welcome to bring with your own braai when camping
- Wood & Ice are available at the Land Rover Bar
- No quad biking on the resort

SHOULD YOU HAVE ANY OTHER QUERIES – DO NOT HESITATE TO CONTACT US.

WE ASSURE YOU OF OUR BEST ATTENTION AT ALL TIMES AND LOOK FORWARD TO HEARING FROM YOU SOON!!!

Contact Details Cell: 082 312 4123 On site number(emergencies): 082 891 2132	Office Hours Mon to Thu 8:00-17:00 Fri & Sat 8:00-20:00	GPS Co-ordinates S26° 51.74' E27° 28.11'
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